



To our valued customers and friends,

We would like to provide you with an update concerning our business operations as we, like many other companies, navigate the COVID-19 (Coronavirus) situation. At this time, all operations at our facilities are proceeding as closely to “business as usual” as possible. We have made adjustments internally to protect the health and well-being of our employees, none of which will have a noticeable impact on you.

We continue to accept and fulfill orders, and at this time, all of our contracted carriers and shipping services are operating normally. While we have heard of some minimal delays and supply chain disruptions from some of our suppliers, our in-stock items and the vast majority of non-stock products are shipping normally. Our teams will continue to be available to assist with sales and support calls and e-mails. You can reach us at 800-772-2678 or info@motorstate.com. Likewise, our on-line ordering tool, PriceGuidePro.com, is available and accessible 24/7 to place and track your orders.

We understand that this is a fluid situation, and conditions may change rapidly. The health and well-being of our employees, customers, and suppliers is extremely important. We will continue to monitor and follow the guidelines of the World Health Organization (WHO), the US Center for Disease Control (CDC), as well as our local, state, and federal government to ensure that we are applying all prudent safety protocol recommendations.

Thank you for your continued patronage. If anything changes, we will provide updates as quickly as possible. Please don't hesitate to contact us with concerns or questions.

Best regards,

Doug Lane

President